

# Naufal Hilman Bin Abd Hamid

[bdsnaufal@gmail.com](mailto:bdsnaufal@gmail.com) · 88143950 · [linkedin.com/in/naufal-hilman](https://www.linkedin.com/in/naufal-hilman)

A second-year Digital Design & Development student with hands-on experience in UI/UX design, web and mobile app development, VR interaction design and digital content creation. Skilled in building functional prototypes, developing user-focused applications and producing structured design documentation across multiple academic and creative projects. Strong foundation in research, design thinking and digital storytelling with the ability to contribute effectively to both technical and creative workflows.

## Education

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**Diploma in Digital Design & Development** · Republic Polytechnic · 2024-2027 (expected year of completion)

**Higher Nitec Certificate in Electronics Engineering** · ITE College East · 2022-2024

**Nitec Certificate in Electronics, Computer Networking & Communications** · ITE College Central · 2020-2022

**Secondary** · Bedok South Secondary School · 2016--2019

## Skills

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**Technical:** UI/UX Design · Web & App Development · Business Intelligence · Game & VR Development · Tools & Workflow

**Soft Skills:** Critical Thinking · Clear Communication · Collaboration & Teamwork · Fast Learning & Adaptability · Creative Concept Development

## Work Experiences

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**Freelance Banquet Server** · Primarius Sep 2020 - Dec 2020

- Assisted in banquet setup, service flow and teardown to ensure smooth event operations
- Coordinated with team members to deliver efficient table service and maintain venue standards
- Supported guest requests and resolved on-site issues to uphold service quality

**Customer Service/Retail Associate** · Samsung Jul 2021 - Sep 2021

- Guided customers through product features and purchasing decisions to enhance the retail experience
- Handled service and paperwork for product repairs and cash/credit transactions
- Maintained store presentation and assisted in inventory tasks to support daily retail operations

**Junior Engineer** · Jointech Mar 2023 - Sep 2023

- Supported engineering team in troubleshooting, testing and maintaining equipment on site
- Managed customer service, resolving queries related to device performance and repairs
- Performed data recording and simple diagnostics to assist technical operations

## Activities

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**Service Learning** · Republic Polytechnic SOI Club Mar 2025 - Present

- Guided and mentored youths in basic coding concepts using Scratch and beginner friendly programming tasks
- Assisted in planning and delivering hand on learning activities to strengthen students' problem solving and creativity
- Supported facilitation of group exercises, ensuring an engaging and inclusive learning environment

**Student Leader** · Orientation Programme Apr 2025 - Present

- Led and facilitated activities for a full class of incoming students during the 2025 Orientation Programme
- Managed and operated a school wide game booth, engaging participants from multiple diplomas throughout the day
- Coordinated with fellow leaders to ensure smooth event flow, clear instructions and an inclusive experience for all participants

## Languages

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English (Fluent) · Malay (Fluent)

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